

# SAMPLE CLINICAL NURSE SPECIALIST/CLINICAL MIDWIFE SPECIALIST (CNSp/CMSp) JOB DESCRIPTION

**Note:** This example uses the NRS Terms and Conditions; these should be reviewed for individual organisations. Some of the responsibilities may not apply depending on the service offered by the organisation and the proposed CNSp/CMSp<sup>1</sup> post; some of these are "bolded" for convenience.

In the qualifications section, the Nurse/Midwife Medicinal Product Prescribing and Prescribing of Medical Ionising Radiation are included, these are not strictly essential, but should be considered at this level of nursing/midwifery. Appropriate references should be added to the reference list. The abbreviation CNSp or CMSp should be used as appropriate.

# Sample Job Description of a Clinical Nurse Specialist/Clinical Midwife Specialist (CNSp/CMSp) (NNN<sup>2</sup>Care) Job Description, Specification and Terms and Conditions

Examples of Job Title, Grade, Grade Code	Clinical Nurse Specialist (CNSp) (General) NNN Grade Code 2632 Clinical Midwife Specialist (CMSp) NNN Grade Code 2313 Clinical Nurse Specialist (Children's) NNN Grade Code 2626 Clinical Nurse Specialist (Community/Primary Care) NNN Grade Code 2628 Clinical Nurse Specialist (Intellectual Disability) NNN Grade Code 2627 Clinical Nurse Specialist (Psychiatry/Mental Health) NNN Grade Code 2625 (Select as appropriate)
Whole Time	39 hours per week, minimum 0.5 WTE
Equivalent Hours	
Campaign	
Reference	
Closing Date	
Proposed interview Date:	
Taking up	
Appointment:	
Location of post	
Organisational Area	
Reporting Relationship	The post holder's reporting relationship is to the relevant Director/Assistant Director of Nursing/Midwifery (The CNSp/CMSp must have a nursing/midwifery line management reporting and professional relationship)
Details of the	Include the relevant evidence relating to the need for the development of the post,
service/Backgroun	making reference to seminal documents, statistics or research which supports its
d to the post	development. The current health service reform and the "fit" within this agenda should be
	outlined. International, and national guidelines relevant to the post should also be mentioned
Purpose of the Post	The purpose of this CNSp/CMSp. post is to:  Deliver care in line with the five core concepts of the role set out in the Framework for the Establishment of Clinical Nurse/Midwife Specialist Posts, 4 <sup>th</sup> edition, National Council for the Professional Development of Nursing and Midwifery (NCNM) 2008  Caseload
	e.g. Patients - adults over 16 years of age.  The CNSp/CMSp. will focus initially on the following patient groups: List caseload – reference Scope of Practice of the CNSp/CMSp

Abbreviation as per HSE (2010) Code of Practice for Healthcare Records Management

<sup>&</sup>lt;sup>2</sup> NNN to be replaced with the name of the speciality

#### Role Responsibilities

The post holder's practice is based on the five core concepts of the CNSp/CMSp role as defined by the NCNM 4<sup>th</sup> edition (2008) in order to fulfil the role. The concepts are:

- Clinical Focus
- Patient/Client Advocate
- Education and Training
- Audit and Research
- Consultant

#### Clinical Focus -

The CNSp/CMSp. will have a strong patient focus whereby the specialty defines itself as nursing/midwifery and subscribes to the overall purpose, functions and ethical standards of nursing/midwifery. The clinical practice role may be divided into direct and indirect care. Direct care comprises the assessment, planning, delivery and evaluation of care to the patient, family and/or carer. Indirect care relates to activities that influence and support the provision of direct care.

#### **Direct Care**

The CNSp/CMSp.will:

- Provide a specialist nursing/midwifery service for patients with a diagnosis of nnn who require support and treatment through the continuum of care
- Undertake comprehensive patient assessment to include physical, psychological, social and spiritual elements of care using best evidence based practice in nnn care
- Use the outcomes of patient assessment to develop and implement plans of care/case management in conjunction with the multi-disciplinary team (MDT) and the patient, family and/or carer as appropriate.
- Monitor and evaluate the patient's response to treatment and amend the plan of care accordingly in conjunction with the MDT and patient, family and/or carer as appropriate.
- Make alterations in the management of patient's condition in collaboration with the MDT and the patient in line with agreed pathways and policies, procedures, protocols and guidelines (PPPG's).
- Accept appropriate referrals from MDT colleagues
- Co-ordinate investigations, treatment therapies and patient follow-up
- Communicate with patients, family and /or carer as appropriate, to assess
  patient's needs and provide relevant support, information, education, advice and
  counselling as required
- Where appropriate work collaboratively with MDT colleagues across Primary and Secondary Care to provide a seamless service delivery to the patient, family and/or carer as appropriate
- Participate in medication reconciliation taking cognisance of poly-pharmacy and support medical and pharmacy staff with medication reviews and medication management
- Identify and promote specific symptom management strategies as well as the identification of triggers which may cause exacerbation of symptoms. Provide patients with appropriate self-management strategies and escalation pathways.
- Manage nurse/midwife led **nnn** clinics with **MDT** input
- Identify health promotion priorities for the patient, family and/or carer and support patient self-care in line with best evidence. This will include the provision of educational and health promotion material which is comprehensive, easy to understand and meets patients needs

#### **Indirect Care**

- Identify and agree appropriate referral pathways for patients with nnn
- Participate in case review with MDT colleagues
- Use a case management approach to patients with complex needs in

- collaboration with MDT in both Primary and Secondary Care as appropriate
- Take a proactive role in the formulation and provision of evidence based PPPGs relating to nnn care
- Take a lead role in ensuring the service for patients with nnn condition is in line with best practice guidelines and the Safer Better Healthcare Standards (HIQA, 2012)

#### Patient/Client Advocate

- Communicate, negotiate and represent patient's family and/or carer values and decisions in relation to their condition in collaboration with MDT colleagues in both Primary and Secondary Care as appropriate
- Develop and support the concept of advocacy, particularly in relation to patient participation in decision making, thereby enabling informed choice of treatment options
- Respect and maintain the privacy, dignity and confidentiality of the patient, family and/or carer
- Establish, maintain and improve procedures for collaboration and cooperation between Acute Services, Primary Care and Voluntary Organisations as appropriate
- Proactively challenge any interaction which fails to deliver a quality service to patients

#### **Education & Training:**

- Maintain clinical competence in patient management within nnn nursing/midwifery, keeping up-to-date with relevant research to ensure the implementation of evidence based practice.
- Provide the patient, family and/or carer with appropriate information and other supportive interventions to increase their knowledge, skill and confidence in managing their nnn condition.
- Contribute to the design, development and implementation of education programmes and resources for the patient, family and/or carer in relation to nnn thus empowering them to self manage their condition.
- Provide mentorship and preceptorship for nursing/midwifery colleagues as appropriate.
- Participate in training programmes for nursing/midwifery, MDT colleagues and key stakeholders as appropriate
- Create exchange of learning opportunities within the MDT in relation to evidence based **nnn** care delivery through journal clubs, conferences etc.
- Develop and maintain links with Regional Centres for Nursing & Midwifery Education (RCNMEs), the Nursing and Midwifery Planning and Development Units (NMPDUs) and relevant third level Higher Education Institutes (HEIs) in the design, development and delivery of educational programmes in nnn care.
- Be responsible for addressing own continuing professional development needs

#### Audit & Research:

- Establish and maintain a register of patients with nnn within the CNSp/CMSp. Caseload.
- Maintain a record of clinically relevant data aligned to National Key Performance Indicators (KPI's) as directed and advised by the DoN/M.
- Identify, initiate and conduct nursing/midwifery and MDT audit and research projects relevant to the area of practice.
- Identify, critically analyse, disseminate and integrate best evidence relating to care **nnn** into practice
- Contribute to nursing/midwifery research on all aspects of **nnn c**are.

- Use the outcomes of audit to improve service provision
- Contribute to service planning and budgetary processes through use of audit data and specialist knowledge
- Monitor, access, utilise and disseminate current relevant research to advise and ensure the provision of informed evidence based practice

#### Audit expected outcomes including:

- Collate data (insert agreed KPIs/clinical targets) which will provide evidence of
  the effectiveness of the CNSp/CMSp interventions undertaken 3 or 4 Refer to
  the National Council for the Professional Development of Nursing and Midwifery
  final report Evaluation of Clinical Nurse and Midwife Specialist and Advanced
  Nurse and Midwife Practitioner roles in Ireland (SCAPE Report, 2010) and refer
  to the National KPIs associated with the speciality. They should have a clinical
  nursing/midwifery focus as well as a breakdown of activity patients seen and
  treated.
- Evaluate audit results and research findings to identify areas for quality improvement in collaboration with nursing/midwifery management and MDT colleagues (Primary and Secondary Care).

#### Consultant:

- Provide leadership in clinical practice and act as a resource and role model for nnn practice.
- Generate and contribute to the development of clinical standards and guidelines and support implementation
- Use specialist knowledge to support and enhance generalist nursing/midwifery practice
- Develop collaborative working relationships with local nnn CNSp/CMSp's/Registered Advanced Nurse/Midwife Practitioner/MDT colleagues as appropriate, developing person centred care pathways to promote the integrated model of care delivery.
- With the support of the DoN/M, attend integrated care planning meetings as required
- Where appropriate develop and maintain relationships with specialist services in voluntary organisations which support patients in the community.
- Liaise with other health service providers in the development and on-going delivery of the National Clinical Programme model of care.
- Network with other CNSp/CMSp's in nnn and in related professional associations.

#### **Health & Safety**

These duties must be performed in accordance with local organisational and the HSE health and safety polices. In carrying out these duties the employee must ensure that effective safety procedures are in place to comply with the Health, Safety and Welfare at Work Act (2005). Staff must carry out their duties in a safe and responsible manner in line with the local policy documents and as set out in the local safety statement, which must be read and understood.

#### **Quality, Risk and Safety Responsibilities**

It is the responsibility of all staff to:

- Participate and cooperate with legislative and regulatory requirements with regard to quality, risk and safety
- Participate and cooperate with local quality, risk and safety initiatives as required
- Participate and cooperate with internal and external evaluations of the organisation's structures, services and processes as required, including but not limited to, The National Hygiene Audit, National Decontamination Audit, Health and Safety Audits and other audits specified by the HSE or other regulatory authorities
- Initiate, support and implement quality improvement initiatives in their area which are in keeping with local organisational quality, risk and safety requirements
- Contribute to the development of PPPGs and safe professional practice and

adhere to relevant legislation, regulations and standards

- Comply with Health Service Executive (HSE) Complaints Policy
- Ensure completion of incident/near miss forms and clinical risk reporting
- Adhere to department policies in relation to the care and safety of any
  equipment supplied and used to carry out the responsibilities of the role of
  CNSp/CMSp. in nnn care

Specific Responsibility for Best Practice in Hygiene

Hygiene is defined as: "The practice that serves to keep people and environments clean and prevent infection. It involves the study of preserving ones health, preventing the spread of disease, and recognising, evaluating and controlling health hazards. In the healthcare setting it incorporates the following key areas: environment and facilities, hand hygiene, catering, management of laundry, waste and sharps, and equipment" (HIQA, 2008; P2)

It is the responsibility of all staff to ensure compliance with local organisational hygiene standards, guidelines and practices.

## Management / Administration:

The CNSp/CMSp. (nnn) will:

- Provide an efficient, effective and high quality service, respecting the needs of each patient, family and/or carer
- Effectively manage time and caseload in order to meet changing and developing service needs
- Continually monitor the service to ensure it reflects current needs
- Implement and manage identified changes
- Ensure that confidentiality in relation to patient records is maintained
- Represent the specialist service at local, national and international fora as required
- Maintain accurate and contemporaneous records and data on all matters pertaining to the planning, management, delivery and evaluation of care and ensure that this service is in line with HSE requirements.
- Contribute to the service planning process as appropriate and as directed by the DoN/M

To support, promote and actively participate in sustainable energy, water and waste initiatives to create a more sustainable, low carbon and efficient health service.

The above Job Description is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to him/her from time to time and to contribute to the development of the post while in office.

PERSONAL SPECIFICATION			
Eligibility Criteria	Applicants must have at the latest date for receipt of completed applications for the post:		
Qualifications	<ul> <li>Be a registered nurse/midwife on the active Register of Nurses/Midwives held by Bord Altranais agus Cnáimhseachais na hÉireann (Nursing and Midwifery Board of Ireland)</li> </ul>		
	and		
	<li>Be registered in the division in which the application is being made. In exceptional circumstances which must be individually appraised, this criterion may not apply</li>		
	and		

iii. Have acquired a level 8 post registration Quality and Qualifications Ireland (QQI), National Framework of Qualifications (NFQ) major academic award relevant to the specialist area – name the area prior to application.

\*\*Where the applicant does not meet the educational criteria, please refer to Appendix 1 for guidance.

Nurse/Midwife Medicinal Product Prescribing and Prescribing of Medical Ionising Radiation are not strictly essential, but desirable if relevant to the role and should be considered at this level of nursing/midwifery.

**Note:** It is the policy of the HSE to require nurses and midwives to certify registration with NMBI annually, by way of the Patient Safety Assurance Certificate (PSAC)

#### **Experience**

i. Have extensive experience and clinical expertise i.e. minimum of 5 years (full-time or an aggregate of 5 years full time) post registration experience (following registration in the division of the register in which the application is being made)

#### and

ii. Have a minimum of 2 years experience in the specialist area of **nnn** Care

#### and

iii. Have the ability to practice safely and effectively fulfilling his/her professional responsibility within his/her scope of practice

#### and

iv. Have evidence of continuing professional development

#### Competencies

#### **Professional Knowledge**

The CNSp/CMSp. will:

- Practice in accordance with relevant legislation and with regard to The Scope of Nursing & Midwifery Practice Framework (Nursing and Midwifery Board of Ireland, 2015) and the Code of Professional Conduct and Ethics for Registered Nurses and Registered Midwives (Nursing and Midwifery Board of Ireland, 2014)
- Maintain a high standard of professional behaviour and be professionally accountable for actions/omissions. Take measures to develop and maintain the competences required for professional practice
- Adhere to the Nursing & Midwifery values of Care, Compassion and Commitment (DoH, 2016)
- Adhere to national, regional and local HSE PPPGs
- Adhere to relevant legislation and regulation
- Adhere to appropriate lines of authority within the nurse/midwife management structure.

#### Demonstrate:

- An in-depth knowledge of the role of the CNSp/CMSp **nnn**.
- In-depth knowledge of the pathophysiology of nnn
- The ability to undertake a comprehensive assessment of the patient with

- **nnn**, including taking an accurate history of their **nnn** condition and presenting problem
- The ability to employ appropriate diagnostic interventions including (name some of these) to support clinical decision making and the patients' self- management planning
- The ability to formulate a plan of care based on findings and evidence based standards of care and practice guidelines
- The ability to follow up and evaluate a plan of care
- Knowledge of health promotion principles/coaching/self management strategies that will enable people to take greater control over decisions and actions that affect their health and wellbeing
- An understanding of the principles of clinical governance and risk management as they apply directly to the CNSp/CMSp. role and the wider health service
- Evidence of teaching in the clinical area
- A working knowledge of audit and research processes
- Evidence of computer skills including use of Microsoft Word, Excel, Email, Powerpoint

#### **Communication and Interpersonal Skills**

#### Demonstrate:

- Effective communication skills
- Ability to build and maintain relationships particularly in the context of MDT working
- Ability to present information in a clear and concise manner
- Ability to manage groups through the learning process
- Ability to provide constructive feedback to encourage future learning
- Effective presentation skills.

#### **Organisation and Management Skills:**

#### Demonstrate:

- Evidence of effective organisational skills including awareness of appropriate resource management
- Ability to attain designated targets, manage deadlines and multiple tasks
- Ability to be self directed, work on own initiative
- A willingness to be flexible in response to changing local/organisational requirements.

#### **Building & Maintaining Relationships including Team and Leadership skills**

#### Demonstrate:

 Leadership, change management and team management skills including the ability to work with MDT colleagues.

#### Commitment to providing a quality service:

#### Demonstrate:

- Awareness and respect for the patient's views in relation to their care
- Evidence of providing quality improvement programmes
- Evidence of conducting audit
- Evidence of motivation by ongoing professional development.

#### **Analysing and Decision Making**

#### Demonstrate:

	Effective analytical, problem solving and decision making skills	
Other requirements specific to the post	Post holder must have access to transport as post will involve travel	
Competition Specific Selection Process	Competency based application form. Competency based interview.	
Shortlisting / Interview	Short listing may be carried out on the basis of information supplied in your application form. The criteria for short listing are based on the requirements of the post as outlined in the eligibility criteria and skills, competencies and/or knowledge section of this job specification. Therefore it is very important that you think about your experience in light of those requirements.	
	Failure to include information regarding these requirements may result in you not being called forward to the next stage of the selection process.	
	Those successful at the shortlisting stage of this process (where applied) will be called forward to interview.	
Code of Practice	The Health Service Executive will run this campaign in compliance with the Code of Practice prepared by the Commission for Public Service Appointments (CPSA). The Code of Practice sets out how the core principles of probity, merit, equity and fairness might be applied on a principle basis. The Codes also specifies the responsibilities placed on candidates, feedback facilities for candidates on matters relating to their application, when requested, and outlines procedures in relation to requests for a review of the recruitment and selection process, and review in relation to allegations of a breach of the Code of Practice. Additional information on the HSE's review process is available in the document posted with each vacancy entitled "Code Of Practice, Information For Candidates".	
	Codes of Practice are published by the CPSA and are available on <a href="www.hse.ie">www.hse.ie</a> in the document posted with each vacancy entitled "Code of Practice, Information For Candidates" or on <a href="www.cpsa-online.ie">www.cpsa-online.ie</a> .	
The reform programme outlined for the Health Services may impact on this role and as structures change the job		

description may be reviewed.

This job description is a guide to the general range of duties assigned to the post holder. It is intended to be neither definitive nor restrictive and is subject to periodic review with the employee concerned



## **Clinical Nurse Specialist (NNN Care)**

## **Terms and Conditions of Employment**

Tenure	The initial vacancies for this post are permanent whole time. This post is pensionable. A panel will be formed from this recruitment campaign and future permanent or specified purpose vacancies of whole-time or part-time duration will be filled from this panel. The tenure of these posts will be indicated at "expression of interest" stage  Appointment as an employee of the Health Service Executive is governed by the Health Act 2004 and the Public Service Management (Recruitment and Appointment) Act 2004.
Remuneration	The Salary scale for the post is: as current consolidated pay scales
Working Week	The standard working week applying to the post is: 39 hours  HSE Circular 003-2009 "Matching Working Patterns to Service Needs (Extended Working Day / Week Arrangements); Framework for Implementation of Clause 30.4 of Towards 2016" applies. Under the terms of this circular, all new entrants and staff appointed to promotional posts from Dec 16 <sup>th</sup> 2008 will be required to work agreed roster / on call arrangements as advised by their line manager. Contracted hours of work are liable to change between the hours of 8am-8pm over seven days to meet the requirements for extended day services in accordance with the terms of the Framework Agreement (Implementation of Clause 30.4 of Towards 2016).
Annual Leave	The annual leave associated with the post is to be confirmed at job offer stage.
Superannuation	Membership of the HSE Employee Superannuation Scheme applies to this appointment.  Existing Members who transferred to the HSE on 1 <sup>st</sup> January 2005 pursuant to Section 60 of the Health Act 2004 are entitled to superannuation benefit terms under the HSE Scheme which are no less favourable to those to which they were entitled at 31 <sup>st</sup> December 2004.  Appointees to posts in the Mental Health Services which formerly attracted fast accrual of service should note that the terms of Section 65 of the Mental Treatment Act 1945 do not apply to New Entrant Public Servants as defined by Section 12 of the Public Service Superannuation (Miscellaneous Provisions) Act 2004.
Probation	Every appointment of a person who is not already a permanent officer of the Health Service Executive or of a Local Authority shall be subject to a probationary period of 12 months as stipulated in the Department of Health Circular No.10/71.
Protection of Persons Reporting Child Abuse Act 1998	This post is one of those designated in accordance with Section 2 of the Protection of Persons Reporting Child Abuse Act, 1998. You will remain a designated officer for the duration of your appointment in this post or for the duration of your appointment to such other post as is included in the categories specified in the Ministerial Direction. Such officers will, on receiving a report of child abuse, formally notify the Senior Social Worker in the community care area in which the child is living.

#### Appendix 1

## Guidance on Eligibility Criteria and Qualifications where the applicant does not meet the educational criteria

Where the applicant has not acquired a level 8 post registration Quality and Qualifications Ireland (QQI), National Framework of Qualifications (NFQ) major academic award relevant to the specialist area – name the area prior to application, the following guidance may be applied:

- 1. Where applicants are in the process of completing a relevant Masters Degree or Post Graduate Diploma/Higher Diploma level (QQI) major award, relevant to the area of specialist clinical practice at level 8 or above, he/she will be required to furnish HEI formal transcripts detailing the modules they have successfully completed. The applicant must demonstrate that they have successfully completed the required number of relevant modules that equates to a formal recognised post-registration qualification at Post Graduate Diploma/Higher Diploma level (QQI), or ECTS Credits equivalent to Post Graduate Diploma level as deemed by the HEI, relevant to the area of specialist clinical practice at level 8 or above. Refer to your local Director NMPD for guidance in relation to assessing individual cases.
- 2. In exceptional circumstances where such a course of study relevant to the specialist area has not been developed and is not available, the following guidance should apply:

Where the applicant has achieved a formal recognised **post-registration** major award in nursing/midwifery practice at level 8 or above, not in the area of specialist practice, the applicant must additionally demonstrate the following:

(i) The applicant must have successfully undertaken formal recognised post-registration clinical education and have acquired a QQI award e.g. certificate, module at level 8 or above relevant to the area of specialist practice — **name the area** prior to application.

or

(ii) In very exceptional circumstances where a QQI award relevant to the area of specialist practice is not available, the applicant must demonstrate that he/she has successfully undertaken a substantial course/programme relevant to the specialist practice prior to application, which should be either academically accredited or endorsed by a relevant professional association.

and

(iii) The applicant must demonstrate relevant and ongoing continuous professional development (CPD).

Note: Refer to your local NMPD for guidance in relation to assessing individual cases

#### References

Department of Health (2015) National Healthcare Quality Reporting System 1st Annual Report www.doh.ie

Department of Health (2016) Position Paper One. Values for Nursing and Midwifery in Ireland. Dublin, Available at; http://health.gov.ie/future-health/office-of-chief-nursing-officer/values-of-nursing-and-midwifery/

Health and Safety Authority (2005) Safety, Health and Welfare at Work Act ISBN No.1-84496-028-5 <a href="http://www.hsa.ie/eng/Legislation/Acts/Safety Health and Welfare at Work/">http://www.hsa.ie/eng/Legislation/Acts/Safety Health and Welfare at Work/</a>

Health Information Quality Authority (2008) *National Hygiene Services Quality Review: Standards and Criteria.* https://www.hiqa.ie/standards/healthcare

Health Information Quality Authority (2012) *National Standards for Safer Better Healthcare* <a href="https://www.hiqa.ie/standards/health/safer-better-healthcare">https://www.hiqa.ie/standards/health/safer-better-healthcare</a>

Health Service Executive (2010) *Health Service Executive Code of Practice for Healthcare Records Management Abbreviations*, Dublin, Available at:

 $https://hse.ie/eng/about/Who/qualityandpatientsafety/resources intelligence/Quality\_and\_Patient\_Safety\_Documents/abbreviations.pdf$ 

National Council for the Professional Development of Nursing and Midwifery (2008) Framework for the Establishment of Clinical Nurse/Midwife Specialist Posts (4<sup>th</sup> Ed) NCNM, Dublin

National Council for the Professional Development of Nursing and Midwifery (2010) *Evaluation of Clinical Nurse & Midwife Specialist and Advanced Nurse & Midwife Practitioner roles in Ireland*. NCNM Dublin

Nursing and Midwifery Board of Ireland (2014) Code of Professional Conduct and Ethics for Registered Nurses and Registered Midwives NMBI, Dublin <a href="https://www.nmbi.ie">www.nmbi.ie</a>

Nursing and Midwifery Board of Ireland (2015) Scope of Nursing and Midwifery Practice Framework NMBI, Dublin www.nmbi.ie

Quality and Qualifications Ireland (QQI) *National Framework of Qualifications* <a href="http://www.qqi.ie/Pages/National-Framework-of-Qualifications-(NFQ).aspx">http://www.qqi.ie/Pages/National-Framework-of-Qualifications-(NFQ).aspx</a>