

A Public Health Nursing Quality Improvement Initiative-Introducing a Collaborative Enuresis Service for Children

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Part fulfilment of the degree of MSc Quality and Safety in Healthcare Management, Institute of Leadership, Royal College of Surgeons in Ireland



Problem Description & Rationale

- Enuresis (bedwetting) is an extensive and distressing condition that has a deep impact behaviourally and emotionally on children (Redsell & Collier, 2001)
- The current practice requires PHN's to refer children to their G.P, who in turn rely on acute hospitals for enuresis support, this contributes to waiting times of over TWO years to see a consultant urologist
- Based on HSE 2016 data, just under 10,000 of the population of CHO Dublin North City and County are affected by enuresis

Background

 The literature identifies that enuresis has serious social and psychological ramifications for affected children

 The PHN Department in collaboration with parents recognised a gap in the provision of enuresis support services compelling action to develop a service to meet children's needs

Aim and Objectives

To introduce a collaborative nurse lead 6-month pilot enuresis service

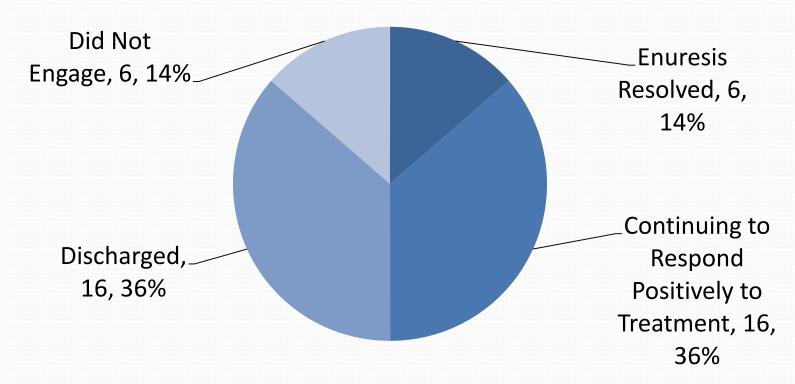
- Identify 7 clinic leads to receive specialist enuresis training enabling them to provide intensive enuresis support via drop-in clinics and one-to-one clinic-based interventions
- Provide enuresis training to 95% of PHN's who will manage basic enuresis issues and refer children to the specialist service if required
- Develop an evidence-based guideline for the enuresis service assisting nurses to provide children with up-to-date interventions

Details of Intervention

- Six days of enuresis training was provided to all relevant staff across the CHO- funding was procured from NMPDU
- A six-month pilot enuresis service was established in three PCC's across the CHO
- This intervention aimed to align the PHN service with the HSE Corporate Goal of ensuring that clients receive access to fair, equitable, timely, high-quality, safe care



Figure 1: Throughput and Outcome



Evaluation

 Øvretveit's 2002 'Before and After Model' was used to evaluate this QI

An audit was conducted of Patient Experience Surveys

 A Clinical Evaluation of randomly selected charts was completed



Audit-Quantitative Data

• The audit results demonstrated that the timing of appointments suited children

Service users were satisfied with the advice they received

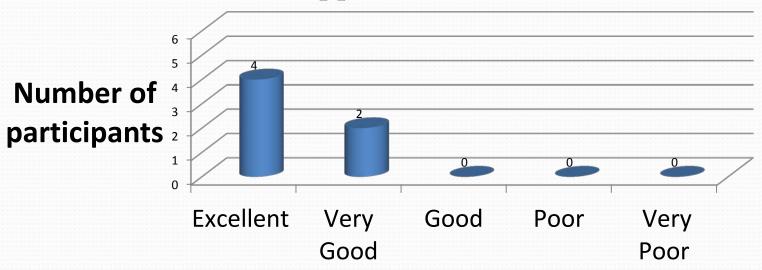
Service users were satisfied with the length of their appointment

 Service users were satisfied that they were involved in decisions about their care



Audit-Quantitative Data

A Likert scale measured participants experience of their appointment



Satifaction with Service

Qualitative Data Survey & Informal

• "Great experience- looking forward to working with the nurses to resolve the issue"

• "Delighted to have access to the service and the experience was very positive overall"

 Clinic Leads received very positive feedback with one child stating "that she was delighted to wear her favourite pyjamas 2 nights in a row"

Clinical Evaluation of Chart Reviews

No child had ever experienced a dry night prior to the pilot

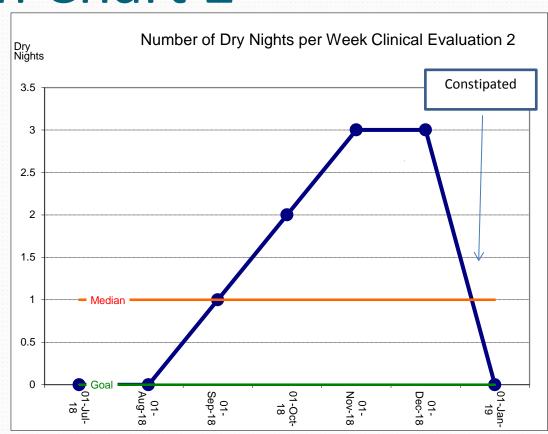
 Therefore the experience of one dry night was deemed a success and Run Charts (QI analytical tool) were used to plot this quantitative data

One dry night was used as the median to plot the outcome



Run Chart 2

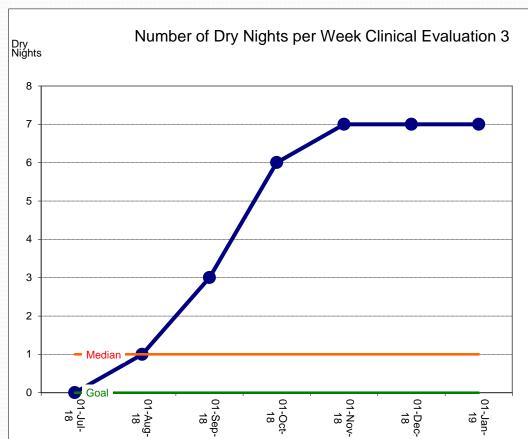
- This child had never been dry at night
- After three months, the child experienced a dry night in one week increasing to two and then three nights in the months that followed
- Unfortunately, the child became constipated and progress regressed





Run Chart 3

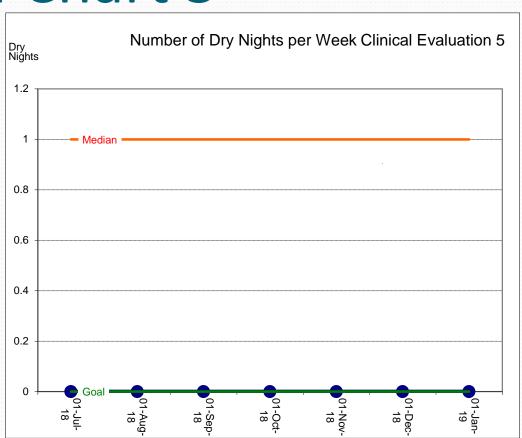
- This child entered the service and had never been dry at night
- After one month of intervention, the child experience a dry night in one week and over the following three months became completely dry at night





Run Chart 5

- This child entered the service and had never been dry at night
- Unfortunately, this family were managing multiple issues in the home and did not follow the advice received in the clinic
- This child continued to be wet at night



Ethical Consideration

 The pilot received a waiver for ethical approval from the Head of Services Primary Care

• Its implementation fell under the general quality and safety oversight structures within CHO DNCC

Plan for Sustainability

- The steering group is working with managers within the CHO to develop the service including:
- Considering additional clinic leads
- Developing referral pathways
- Liaising with PHN and child health colleagues nationally who have developed similar services
- Developing metrics to quantify the throughput of the service

Thank You



References

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Acknowledgements

 Enuresis Steering Group CHO Dublin North City and County (DNCC)

PHN Service CHO DNCC

 RCSI Institute of Leadership, specifically Orla O Shea (Supervisor)