

Public Health Nursing Service Documentation Quality Care-Metrics

Pressure Ulcer Prevention and Management Quality Care-Metric

Pressure Ulcer Prevention and Management		1	2	3	4	5	6	7	8	9	10
1	A pressure ulcer risk assessment was recorded using a validated tool										
2	There is evidence that the client`s pressure ulcer risk was re-assessed and documented using a validated tool										
3	If a pressure ulcer is present, the grade has been recorded on the relevant documentation										
4	There is evidence that evaluations of the pressure ulcer have been recorded with the client`s response to interventions documented										
5	There is documented evidence of the use of pressure distributing devices and alternative pressure therapies based on skin assessment										
6	There is document evidence of verbal and written guidance provided to the client/family/carer to reduce the risk of developing a pressure ulcer										

Wound Care Management Quality Care-Metric

Wound Care Management		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence of assessment of the wound using a validated tool										
2	The Client's risk factors impacting effective wound healing have been identified and documented as per the National Wound Management Guidelines										
3	There is documented evidence that the wound care plan has been developed										
4	There is documented evidence that the wound care plan has been evaluated and updated if clinically indicated										

Health Care Associated Infection Prevention & Control Quality Care-Metric

Health Care Associated Infection Prevention & Control		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence that the client`s infection risk has been assessed and recorded										
2	There is documented evidence of the education given if the client has been identified as an infection control risk										

Continence Assessment and Management Quality Care-Metric

Continence Assessment and Management		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence of a continence assessment has been completed										
2	There is documented evidence that a continence reassessment within 1 year has been completed at a minimum										
3	There is documented evidence of education given to the client regarding therapeutic options to improve continence control										
4	There is documented evidence of the appropriate containment products prescribed and the education given to the client on the correct use and management of containment products										
5	If a client has a urinary catheter the rationale for insertion, type of catheter, size of catheter, the date of insertion and the date of removal have been documented as per National Guidelines										
6	The education given to the client/family/carer on catheter management has been documented as per national guidelines										
7	There is documented evidence that the client's bowel pattern has been assessed and documented using a validated tool										
8	A bowel management plan has been developed with the client/family/carer										

9	There is documented evidence that the bowel management plan has been reassessed and evaluated										
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Client/Family/Carer Experience Quality Care-Metric

Client/Family/Carer Experience		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence that verbal/written informed consent was obtained prior to delivering healthcare interventions to the client										
2	There is documented evidence that verbal/written informed consent has been obtained prior to referring the client to other service providers										

Health Promotion Quality Care-Metrics

Health Promotion											
1	There is documented evidence that the client/family/carer has received the appropriate education pertinent to their individual circumstances										

Care Plan Development and Evaluation Quality Care-Metric

Care Plan Development and Evaluation		1	2	3	4	5	6	7	8	9	10
1	An assessment has been completed and documented to identify the holistic needs of the client										
2	The documented care plan reflects the individuals current condition, the goals and plan which has been developed with the client/family/carer										
3	Evaluation of the care plan is documented and has been adjusted in accordance to the client's changing needs										



NURSING & MIDWIFERY
QUALITY
CARE-METRICS

Medication Safety Quality Care-Metric

Medication Safety		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence of the client`s medication history, current medication treatment plan and adherence to treatment plan										
2	All prescribed medications are administered in accordance with local and national policies, procedures, protocols and guidelines (PPPGs)										
3	Prescribed medications not administered have an omission code entered and appropriate action taken										
4	Monitored and documented the patient`s response to the medications administered										
5	If an adverse drug event (harm which may be preventable or not) and/or error has occurred there is documented evidence of appropriate monitoring and intervention in accordance with medication PPPGs										
6	The administration, management and disposal of Controlled Drugs and recording of same is in accordance with NMBI Guidelines and local PPPGs										
7	There is documented evidence of the education provided to the client on prescribed medications administered										

Maternal Health Quality Care-Metric

Maternal Health		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence that a comprehensive assessment has been completed										
2	Any specific physical, social, mental or environmental problems have been identified and documented as appropriate										
3	There is documented evidence that all interventions have been evaluated as appropriate										



4	At the first postnatal visit and subsequent follow up visits, a holistic plan of care has been developed									
5	Using a validated tool in the postnatal period to assess if a mother is at risk of developing a mental health problem, there is documented evidence of the support provided and the referrals made									
6	The information and education provided to the mother/family about maternal health has been documented									

Infant Nutrition Quality Care-Metric

Infant Nutrition		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence of the information given to mothers who are breast feeding										
2	There is documented evidence that any challenges relating to breastfeeding have been assessed using a validated tool										
3	There is documented evidence that breastfeeding has been evaluated										
4	There is documented evidence that tailored education has been given to those who have chosen to formula feed their infant										

Child Development Assessment Quality Care-Metric

Child Development Assessment		1	2	3	4	5	6	7	8	9	10
1	The child's health and development progress has been assessed and documented at each core health visit in accordance with National Guidelines										
2	A care plan outlining the needs of the child has been developed with the family										
3	There is documented evidence that the care plan has been evaluated and updated										

Child and Family Health Needs Assessment Quality Care-Metric

Child and Family Health Needs Assessment		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence that a comprehensive assessment of the child and family's health needs was completed where specific concerns are identified										
2	There is documented evidence that the child and family's health needs interventions are recorded										
3	There is documented evidence that the child and family's health needs interventions are evaluated										
4	There is documented evidence that an appropriate referral has been made in accordance with the Local and National Guidelines										

Child Welfare and Protection Quality Care-Metric

Child Welfare and Protection		1	2	3	4	5	6	7	8	9	10
1	If a child welfare/protection issue is identified or it is reported, there is documented evidence of the issue and the referral made in accordance with local policy and national guidelines										
2	The information provided to the parents about the referral or the rationale for not informing the parents has been documented										
3	If there is an immediate risk to the child's safety, there is documented evidence that the appropriate services have been contacted and an urgent referral has been sent in accordance with local policy and national guidelines										

Safeguarding Vulnerable Adult Quality Care-Metric

Safeguarding Vulnerable Adult		1	2	3	4	5	6	7	8	9	10
1	There is documented evidence that an immediate plan of care has been developed if a client has been identified as a vulnerable adult or where there are safeguarding concerns										
2	There is documented evidence that the required interventions are recorded										
3	If a client has been identified as at risk of abuse or has suffered abuse/harm, there is documented evidence that a referral has been sent to the appropriate services according to local and national Policy										