



HSE MH Service User Experience (2018)

Service User Experience Questionnaire

1. Were you provided with information about this service?	
2. Were you introduced to the nurse or nurses responsible for your care?	
3. Do you know the names of your nursing team?	
4. Have you received information from your responsible nurse on how to manage symptoms of your illness?	
5. Has your medication and any potential benefits/side effects been explained to you by your responsible nurse?	
6. Have you got the relevant information on who to contact in times of a crisis?	
7. Were you involved in developing your nursing care plan?	
8. Were you offered a copy of your care plan?	
9. Have you been offered the opportunity to have your family member/carer involved in your care?	
10. Are you offered 1:1 nursing time as indicated in your care plan?	
11. Has information been offered on organised activities/groups in your area?	
12. Do the activities/groups offered support you in your recovery process?	
13. Is there the opportunity for access to outside space?	
14. Can you access fresh drinking water?	

Thank You for Participating by offering your Feedback to us.

It is appreciated and will help us to continuously improve our services.