Guidance Document on Peer Group Clinical Supervision

Nursing and Midwifery Planning and Development Unit

Health Service Executive

West Mid West

2019
# Guidance Document

## Peer Group Clinical Supervision

Nursing and Midwifery Planning and Development Unit HSE West Mid West

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### Title of PPPG Development Group:

Peer Group Clinical Supervision  Project Officers (HSE West and HSE Mid West)

### Approved by:

Steering Groups Peer Group Clinical Supervision  (HSE West and HSE Mid West)

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<td>CHO's</td>
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<tr>
<td>CDONM</td>
<td>Chief Director of Nursing and Midwifery</td>
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<td>DON</td>
<td>Director of Nursing</td>
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<td>DOM</td>
<td>Director of Midwifery</td>
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<td>DONM</td>
<td>Director of Nursing and Midwifery</td>
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<td>DPHN</td>
<td>Director of Public Health Nursing</td>
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<td>HEI</td>
<td>Higher Education Institute</td>
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<td>HSE</td>
<td>Health Service Executive</td>
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<td>NMBI</td>
<td>Nursing &amp; Midwifery Board of Ireland (An Bord Altranais agus Cnáimhseachais na hÉireann)</td>
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<td>NMPDU</td>
<td>Nursing &amp; Midwifery Planning and Development Unit</td>
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<td>ONMSD</td>
<td>Office of the Nursing and Midwifery Service Director</td>
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<td>PPPG</td>
<td>Policy, Procedure, Protocol, Guideline</td>
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PART A: Guidance Document for the Development of Peer Group Clinical Supervision for Nursing and Midwifery in NMPDU HSE West Mid West

1.0 Introduction

Clinical Supervision has become internationally recognised as an important function in nursing and midwifery practice with the goal of improving and maintaining safe, effective and efficient care for patient and services users. It is seen as fundamental in enhancing the culture of an organisation by supporting the values and behaviours of staff. It is a process that facilitates nurses and midwives to reflect on and challenge different perspectives regarding real workplace experiences and to consider new methods of working in a safe and confidential environment. In Ireland, the introduction of clinical supervision for nurses and midwives is in early stages, but is seen to be gaining momentum (Morrissey, 2008; Health Service Executive, 2017, 2012).

In 2018, two steering groups were established in Nursing and Midwifery Planning and Development Unit (HSE) West Mid West to provide strategic oversight and governance of the introduction, implementation and evaluation of peer group clinical supervision for nursing and midwifery professions. A recommendation from both steering groups is to design and implement a clinical supervision guidance document for all nursing and midwifery specialties.

The Nursing and Midwifery Planning and Development Unit (NMPDU) in collaboration with nursing and midwifery services across HSE West Mid West recognise the importance of clinical supervision. Designing and implementing this guidance document is central to promoting the personal and professional development of nurses and midwives and improving the quality of patient care outcomes.

The NMPDU, HSE West Mid West wishes to acknowledge the two steering groups who commissioned this work. Sincere thanks is also extended to the Directors of Nursing and Midwifery for their support for the initiative. Special recognition is extended to Ms. Sinéad Connaire (HSE South) NMPDU Project Officer and Ms. Mairead McGahon Interim Director of Centre of Nurse and Midwifery Education, Ardee. The Peer Group Clinical Supervision Guidance Document developed for NMPDU HSE West Mid West has been adapted based on the experience gained from the implementation of similar projects in Health Service Executive (HSE) Dublin North East (2017) and HSE South Cork/Kerry (2018).
1.1 Definitions:

Clinical Supervision provides ‘a safe and confidential environment for staff to reflect on and discuss their work and their personal and professional response to their work. The focus is on supporting staff in their personal and professional development and in reflecting on their practice’ (Care Quality Commission 2013).

The HSE (2018) define Clinical Supervision as a ‘formal ethically guided process of professional support and learning based within the supervisor and supervisee relationship with the purpose of enabling the individual practitioner to continually develop knowledge and competence which support practice and enhance patient outcomes’.

According to Bond (2013) peer group clinical supervision is a form of group supervision where ‘peer colleagues within the same discipline meet, led by a supervisor who may be more experienced in the same field as the supervisees and has group facilitation skills’.

2.0 Development of Peer Group Clinical Supervision NMPDU HSE West Mid West

2.1 Aim

The overarching aim of this document is to provide guidance and inform the development of peer group clinical supervision for nurses and midwives in the NMPDU HSE West Mid West healthcare settings.

2.2 Guidance, Development and Regulation

2.2.1 The purpose of this guidance document is to guide the development and implementation of peer group clinical supervision for nurses and midwives working in the NMPDU HSE West Mid West. It will enable nurses and midwives to access peer group clinical supervision within their workplace. It will also provide support to enhance their clinical practice. The guidance document is underpinned by evidence that will support nurses and midwives in further developing their clinical competence within their scope of practice as outlined by the Nursing and Midwifery Board of Ireland (NMBI) in 2015.

Clinical Supervision can be conducted in formats such as one to one, within a team or within a group of peers. In choosing a format, it is important to consider two factors: target audience and sustainability. Peer group clinical supervision was selected as the most appropriate format within NMPDU HSE West Mid West.
2.2.2 Legislation and regulation publications

- A Vision for Psychiatric/Mental Health Nursing (ONMSD 2012).
- Best Practice Guidance for Mental Health Services (HSE 2017)
- Clinical Supervision Framework for Nurses Working in Mental Health Services (HSE 2015)
- Clinical Supervision for Nurses Working in Mental Health Services (HSE 2019)
- Code of Professional Conduct and Ethics for Registered Nurses and Registered Midwives, Nursing and Midwifery Board of Ireland (NMBI 2014)
- Community Healthcare Organisation 5 Clinical Supervision Policy (HSE 2016)
- HSE North East Nursing and Midwifery Peer Group Clinical Supervision Strategic Plan (2017 – 2020)
- HSE Public Health Sector Guidance Document on Supervision for Health & Social Care Professionals: HR Circular 002/2015
- Nurses & Midwives Act 2011 (Nursing and Midwifery Board of Ireland NMBI)
- Policy on Peer Group Clinical Supervision for Nurses and Midwives in HSE Dublin North East Cavan/Monaghan/Louth/Meath (2017)
- Recording Clinical Practice Guidance to Nurses and Midwives (An Bord Altranais 2015).
- Records Retention Periods Health Service Policy (HSE 2013)
- Scope of Nursing and Midwifery Practice Framework, Nursing and Midwifery Board of Ireland (NMBI 2015)
- Values for Nurses and Midwives in Ireland (Nursing and Midwifery Board of Ireland, Department of Health & Office of the Nursing and Midwifery Services Director (2016)
2.3 Values of Peer Group Clinical Supervision

Care, Compassion and Commitment are the core values underpinning and guiding nursing and midwifery practice in Ireland. These values and their associated behaviours are the very essence of nursing and midwifery practice and form the basis for professional decision making and actions (NMBI 2016). Taken together these values represent the unique contribution of nursing and midwifery to safe patient care. This document is underpinned by these values:

- **Care** is.. promoting the delivery of high quality nursing and midwifery care that is focussed on the individual needs of patients and service users.
- **Compassion** is .. showing empathy and respect for the person to ensure that the dignity of the person is upheld at all times. The nurse and midwife upholds the trust of the person by providing care that is based on integrity, genuineness, kindness and comfort.
- **Commitment** is.. having a person centred approach to professional practice. This requires professional courage, a commitment to lifelong learning that is demonstrated by intellectual engagement. Commitment is further demonstrated by a work ethic that is underpinned by a passion and drive for professionalism to develop self and support teams with diligence and resilience.

2.4 The Importance of Clinical Supervision in Clinical Practice

Clinical Supervision is an important process in supporting nurses and midwives within organisations to optimise patient care outcomes by underpinning the values of care, compassion and commitment through engaging with:

- quality improvement
- risk identification and management
- systems of accountability and responsibility.
2.5 The Benefits of Clinical Supervision

Clinical Supervision provides a structured reflective approach on clinical practice for nurses and midwives which can lead to improvements in practice and service user care by:

- Enabling the opportunity to gain information and insights, and promote reflective practice
- Encouraging professional and personal growth
- Valuing and enabling the development of professional knowledge in practice
- Supporting the development of clinical skills and professional practice in response to service user needs
- Improving standards and the quality of nursing and midwifery care
- Supporting and empowering nurses and midwives to work effectively
- Facilitating a process of support from the emotional and personal stress involved in nursing and midwifery.
3.0 Key stakeholders - Roles and Responsibilities

3.1 Directors of Nursing and Midwifery/Services Management Responsibilities:

- Promote awareness of the availability of Peer Group Clinical Supervision within their respective services
- Communicate the peer group clinical supervision guidance document to staff who are engaging in or intending to engage in peer group clinical supervision
- Peer group clinical supervisors and supervisees are supported by senior management to:
  - Support clinical supervisees and clinical supervisors to have protected time within their work area to attend Peer Group Clinical Supervision
  - Support the peer group clinical supervisors to attend their own regular clinical supervision
  - Ensure that there is flexibility for staff to access Peer Group Clinical Supervision
  - Identify and support nurses and midwives to become internal Peer Group Clinical Supervisors.

3.2 Peer Group Clinical Supervisor Responsibilities

- Undertake and complete a recognised education programme to develop the skills and competencies required to deliver Peer Group Clinical Supervision
- Be familiar with relevant professional and organisational policies, procedures, protocols and guidelines
- Establish a safe supervisory environment where confidentiality and trust are essential elements of the relationship
- Explain and adhere to the ground rules and working agreement as agreed by the group
- Formalise a written Peer Group Clinical Supervision agreement (Appendix 1) with supervisees
- Facilitate a reflective space for supervisees to monitor and develop sound clinical and ethical practice in a structured manner
- Maintain minimal written records of clinical supervision sessions. This will be discussed and agreed with the supervisee
- Validate good practice and establish a two-way feedback process which is clear, constructive and regular
- Participate in their own regular supervision in respect of their Peer Group Clinical Supervision work
- Commit to deliver 1 hour of Peer Group Clinical Supervision per month for 1 year initially.

3.3 Peer Group Clinical Supervisees Responsibilities

- Adhere to HSE policies and *Code of Professional Conduct and Ethics for Nurses and Midwives* (NMBI, 2014)
- Maintain minimal written records of clinical supervision sessions. This will be discussed and agreed with the supervisor
- Positively engage in the Peer Group Clinical Supervision process
- Identify and discuss issues that affect his/her nursing or midwifery practice
- Be aware of the boundaries of the relationships in the Peer Group Clinical Supervision process, observing confidentiality at all times
- Give and receive constructive feedback to peers
- Commit to attend Peer Group Clinical Supervision for 1 hour per month for 1 year initially.

3.4 Nursing and Midwifery Planning and Development Unit (NMPDU) Directors and assigned NMPDU officers are responsible for:

- Liaising with Directors of Nursing/ Midwifery/Services throughout the region, to enable them to identify the need for Peer Group Clinical Supervision through:
  - Information sessions/briefing sessions
  - Representation on steering groups
- Creating awareness and understanding of the principles of Peer Group Clinical Supervision throughout the region
- Facilitating, providing guidance and supporting the development of Peer Group Clinical Supervision by supporting the supervisors and supervisees
- Liaising with Higher Education Institutes on education requirements
- Circulating information and updates to supervisors, supervisees, managers and services.
4.0 Governance Arrangements to support the development of Peer Group Clinical Supervision

4.1 HSE West Mid West Peer Group Clinical Supervision Steering Groups

For geographical reasons, two steering groups were established to oversee the implementation of Peer Group Clinical Supervision in the NMPDU HSE West and Mid West.

Key elements of the steering group terms of reference:

- Steer the implementation of Peer Group Clinical Supervision across healthcare settings in NMPDU West (Mayo/Roscommon/Galway) and Mid West (Limerick, Clare and North Tipperary)
- Agree a 3-year strategy for implementation of Peer Group Clinical Supervision, to include identifying initial sites and numbers to become clinical supervisees and supervisors
- Provide external clinical supervision for internal supervisors
- Identify potential candidates to become internal clinical supervisors. This identified group will undertake the Introduction to Clinical Supervision Supporting Continuing Professional Development Module provided in National University of Ireland Galway (NUIG)
- Work with nursing and midwifery management in creating protected time for clinical supervisees to attend clinical supervision sessions and for supervisors to be released to facilitate peer group clinical supervision
- Assist in the development, review and approval of clinical supervision guidance document and contract to ensure it underpins the peer group clinical supervision framework
- Commission an evaluation on the implementation of Peer Group Clinical Supervision.
5.0 Development of Peer Group Clinical Supervision

Development Pathway for Peer Group Clinical Supervision

Implementation Sponsor: Director of Nursing and Midwifery/Director of Services
In order to succeed, Clinical Supervision must have sponsorship at all levels within services. The organisation and all senior management must support and enable the process of formalised reflection on practice, organisational culture is a critical determinant of implementation (Butterworth et al 2008).

Application process for NUIG Clinical Supervision programme

- Steering Group Project Officers forward details of NUIG Clinical Supervision Module to all services Candidate applies to their line manager to undertake the programme confirming the following:
  - Appropriate post registration clinical experience
  - Prepared to participate in their own regular supervision
  - Committed to Continuous Professional Development (CPD)
- Line manager informs the Director of Nursing/ Midwifery/ Services of the number of prospective candidates including grades for Peer Group Clinical Supervision.
- An organisational readiness checklist is completed by Director of Nursing/Midwifery /Services and returned to steering group project officers.

Introducing Peer Group Clinical Supervision

In order to become a Peer Group Clinical Supervisor, the NUIG Clinical Supervision Module or equivalent must be completed.

Procedure to commence Peer Group Clinical Supervision:

- **Frequency**: Peer Group Clinical Supervision should take place every month
- **Duration**: Peer Group Clinical Supervision should take one hour. This is facilitated protected time within the working day
- **Group Size**: Peer Group Clinical Supervision groups comprise of 4-6 staff of the same or similar grade
- **Venue**: Peer Group Clinical Supervision should take place at a work based location free from distraction or interruption. Where this is not possible consideration should be given to providing a quiet space which offers privacy and distance from the day to day activities
- **Commitment**: The process of Peer Group Clinical Supervision occurs within a trusting relationship established between supervisor and supervisee’s, all contribute to the relationship and have responsibilities within the supervision process. Peer Group Clinical Supervisors are required to attend each Peer Group Clinical Supervision session.

Responsibilities

**Nursing and Midwifery Management**
1. Promote awareness of Peer Group Clinical Supervision
2. Communicate the peer group clinical supervision guidance document to staff
3. Support Peer Group Clinical Supervisors and supervisees to:
   - have protected time to attend Peer Group Clinical Supervision
   - attend their own regular clinical supervision
   - facilitate the identification of appropriate nurses and midwives and support them to train and become Peer Group Clinical Supervisors...

**Peer Group Clinical Supervisor**
1. Have successfully completed a recognised education programme
2. Be familiar with relevant PPG’s
3. Establish a safe supervisory environment
4. Explain and adhere to the ground rules and working agreement as agreed by the group
5. Formalise a written Peer Group Clinical Supervision agreement with supervisees (Appendix 1)
6. Facilitate a reflective space for supervisees
7. Maintain minimal written records of Peer Group Clinical Supervision sessions (Appendix 2)
8. Validate good practice and establish a two-way feedback process
9. Participate in their own regular supervision in respect of their Peer Group Clinical Supervision work
10. Commit to facilitate 1 hour Peer Group Clinical Supervision per month for 1 year initially.

**Peer Group Clinical Supervisee**
1. Act in accordance with HSE policies and Code of Professional Conduct and Ethics for Nurses and Midwives (2014)
2. Positively engage in Peer Group Clinical Supervision process
3. Identify and discuss issues that affect his/her nursing or midwifery practice
4. Be aware of the boundaries of the relationships in the Peer Group Clinical Supervision process, observing confidentiality at all times
5. Give and receive constructive feedback to peers
6. Commit to attend 1 hour per month Peer Group Clinical Supervision for 1 year initially.
1.0 **Background**

1.1 **Purpose**

The purpose of this guidance document is to provide a single repository of all information pertaining to the development of Peer Group Clinical Supervision for Nurses and Midwives in HSE West Mid West reflecting current evidence based practice.

1.2 **Scope**

This guidance document applies to:

- Chief DONM/ DON/ DOM/ DONM/ DPHN/ Area Director Mental Health Nursing/Area Director/ Manager Disability Services and Service Managers implementing Peer Group Clinical Supervision within their service
- Assistant Directors of Nursing/ Midwifery/Service Managers
- Peer Group Clinical Supervisors
- Peer Group Clinical Supervisees
- External Clinical Supervisors
- Internal Experienced Clinical Supervisors
- All key stakeholders supporting the implementation of Peer Group Clinical Supervision for Nursing/Midwifery in the NMPDU HSE West Mid West and HSE West Mid West funded services.

1.3 **Objective(s)**

The objectives are to:

- Provide clear lines of responsibility and accountability to support the development and implementation of Peer Group Clinical Supervision for nurses and midwives
- Provide clear guidance to facilitate the development and implementation of Peer Group Clinical Supervision for nurses and midwives within health care settings
- Support health service providers who are participating in building capacity for Peer Group Clinical Supervision within their services.
1.4 **Outcome**

The outcome of this guidance document will create a standardised process for the development and implementation of Peer Group Clinical Supervision for nurses and midwives in NMPDU HSE West Mid-West.

1.5 **Governance**

The Steering Groups NMPDU HSE West Mid West for Peer Group Clinical Supervision commissioned this guidance document. The steering groups are comprised of Directors of Nursing/Midwifery/Services. The NMPDU Project Officers managed, coordinated and administered the process.

1.6 **Supporting Evidence**

References can be found in Section 8.0

1.6.1 **List relevant legislation/PPPGs.**

Refer to Part A

1.6.2 **List PPPGs that are being replaced by this PPPG**

This is a newly developed NMPDU HSE West Mid West guidance document and does not replace any previous guidance documents.

2.0 **Development of Guidance Document**

2.1 **List the questions (clinical/non-clinical)**

The purpose of the literature search was to explore the current relevance of Peer Group Clinical Supervision for nurses and midwives in the NMPDU HSE West Mid West.

2.2 **Literature search strategy**

The guidance document development group focused on recent Irish legislation, professional regulation and policy to inform this document. International evidence on Peer Group Clinical Supervision with particular reference to the Proctor Model (1986) was also reviewed.

2.3 **Method of appraising evidence**

Evidence appraisal was not applicable for this guidance document.
2.4 Process used to formulate recommendations

Grading of recommendations was not applicable for this guidance document.

2.5 Summary of the evidence from the literature

Clinical supervision is a concept which has been within the domain of healthcare for many decades but remains in its early stages within the Irish Health Service (Morrissey 2008) for nurses and midwives. In recent years however, the process has gained momentum (Parlour & Salter 2014) and is now recognised as a method of enhancing quality care (HSE 2012).

Proctor’s Model of Supervision (1986) which focuses on learning support and accountability

This model outlines three functions of clinical supervision:

• Formative (educative/learning)
  The formative function of supervision focuses on the development of skills, understanding and abilities of the supervisee through an in-depth reflection of the supervisee’s work. It enables the supervisee to learn and continually develop their professional skills, fostering insightfulness through guided reflection.
  - Supports personal and professional development
  - Encourages and supports lifelong learning
  - Helps to identify further training and development needs.

• Restorative (supporting personal well-being) function:
  The restorative function refers to the development of a supportive relationship with the supervisor which in turn supports the supervisee in dealing with the emotional impact arising from clinical practice. The practitioner should be able to share concerns and difficulties regarding their clinical nursing and midwifery practice. It fosters resilience through nurturing supportive relationships that offer motivation and encouragement in times of stress.
  - Supports self-care and well-being
  - Provides insight into our emotional responses
  - Enhances morale and working relationships.

• Normative (accountability/managerial/organisational responsibility) function
  The normative function highlights the importance of professional and organisational standards and the need for competence and accountability. It supports the supervisee to develop skills
and competencies, allowing practice to be challenged in a safe environment. This function assists the supervisee to meet the clinical governance and risk management agenda.

- Supports delivery of a high standard of ethical, safe and effective care
- Enhances performance.

2.6 Resources

The NMPDU HSE West Mid West will support new Peer Group Clinical Supervisors by:

- Where required, fund to undertake NUIG Clinical Supervision module (through Centres of Nurse and Midwifery Education in HSE West Mid West)
- Provision of external peer group clinical supervision for up to 12 months from initiation of Peer Group Clinical Supervision sessions
- Provision of information/briefing sessions to nurses and midwives
- Provision of documentation for supporting the implementation of Peer Group Clinical Supervision.

2.7 Outline of PPPG Steps/Recommendations

See Part A of this document.

3.0 Governance and Approval

3.1 Formal Governance Arrangements

Two Steering Groups provide oversight and governance.

3.2 Method for assessing the PPPG in meeting the Standards outlined in the HSE National Framework for developing PPPGs.

The guidance document was reviewed to ensure compliance with Policies, Procedures, Protocols and Guidelines Checklist for Developing Clinical PPPGs (2016).

3.3 Approval and Sign off

This NMPDU HSE West Mid West Guidance document on Peer Group Clinical Supervision was approved by the steering groups and meets the standards outlined in the HSE National Framework for Developing Policies, Procedures, Protocols and Guidelines (PPPGs) (HSE 2016).
4.0 Communication and Dissemination

4.1 Communication and dissemination plans

This guidance document and associated templates will be made available to services that are engaging in Peer Group Clinical Supervision. The guidance document will also be circulated widely to senior nurse, midwifery and service management in NMPDU HSE West Mid West.

5.0 Implementation

5.1 Implementation plan

The guidance document will be implemented by Directors of Nursing/Midwifery/Services throughout HSE West Mid West region.

5.2 Education/training plan

A power point presentation on Peer Group Clinical Supervision for nurses and midwives will be available by the relevant NMPDU Officers as required. This can be used by Peer Group Clinical Supervisors and services implementing Peer Group Clinical Supervision.

Briefing sessions on Peer Group Clinical Supervision will be provided by NMPDU Project Officers if required.

5.3 Specific roles and responsibilities on the implementation of this Guidance Document

5.3.1 Senior Nurse and Midwife Managers:

- Support the implementation of the guidance document
- Assign personnel with responsibility, accountability and autonomy to implement the guidance document
- Provide managers with support to implement the guidance document
- Ensure clinical staff are supported to implement the guidance document
- Monitor the implementation of the guidance document

5.3.2 Peer Group Clinical Supervisors/Supervisees

- Peer Group Clinical Supervisors and Supervisees should comply with this guidance document
- A copy of the signature sheet should be signed to show all relevant staff have read,
understood and agreed to adhere to this guidance document (Appendix 6).

5.3.4 NMPDU Project Officer:

- Guide, support and advise on the implementation of this guidance document.

6.0 Monitoring and Evaluation

6.1 Monitoring

The Director of Nursing/Midwifery/Services/designated officer will monitor the use and implementation of this guidance document on an ongoing basis.

6.2 Evaluation

This guidance document and its application will be evaluated within 3 years of its implementation.

7.0 Revision/Update

7.1 Procedure for the update of the guidance document.

The guideline document will be reviewed and updated in Quarter 1, 2022 or sooner if relevant.

7.2 Method for amending this guidance document if new evidence emerges.

The guidance document will be revised by the NMPDU HSE West Mid West if new evidence emerges.
8.0 References


Health Service Executive (2019) Clinical Supervision for Nurses Working in Mental Health Services. Dublin, Health Service Executive


Health Service Executive (2015 a) Health Service Executive Supervision for Health & Social Care Professionals: HR Circular 002/2015, Dublin, Health Service Executive.

Health Service Executive (2015 b) Clinical Supervision Framework for Nurses Working in Mental Health Services, Dublin, Office of Nursing & Midwifery Services Director.

Health Service Executive (2017) HSE North East Nursing and Midwifery Peer Group Clinical Supervision Strategic Plan, Dublin, HSE Office of Nursing and Midwifery Services Director.


Nursing and Midwifery Board of Ireland. (2015) Scope of Nursing and Midwifery Practice Framework Nursing and Midwifery Board of Ireland, Dublin.

Nursing and Midwifery Board of Ireland. (2014) Code of Professional Conduct and Ethics for Registered Nurses and Midwives. Nursing and Midwifery Board of Ireland, Dublin.

Nursing and Midwifery Board of Ireland, Department of Health & Office of the Nursing and Midwifery Services Director. (2016) Values for Nurses and Midwives in Ireland, Dublin.

Parlour, R, Slater, P. Developing nursing and midwifery research priorities: a Health Service Executive (HSE) North West study. Worldviews on Evidence-Based Nursing. Article first published online: 19 May 2014


9.0 Bibliography


10.0 Appendices

The following appendices will support the implementation of peer group clinical supervision

- Peer Group Clinical Supervision Agreement/ (Appendix 1)
- Peer Group Clinical Supervision Recording Sheet (Appendix 2)
- Peer Group Clinical Supervision Decision Support Framework when Safety Issue is Identified (Appendix 3)
- Organisational Readiness Checklist (Appendix 4)
- Signature Sheet (Appendix 5)
- Membership of the Group for Development of PPPG(Appendix 6)
- Conflict of Interest Form (Appendix 7)
## Appendix 1: Peer Group Clinical Supervision Agreement

<table>
<thead>
<tr>
<th>Name of Supervisor:</th>
<th>Name of Supervisees:</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>1.</td>
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### Period of this Agreement:

<table>
<thead>
<tr>
<th>Start Date:</th>
<th>End Date:</th>
<th>Review Date:</th>
</tr>
</thead>
</table>

### Objectives

**Supervisee:**

**Restorative**
- discuss clinical scenarios that I have faced, in a manner that is supportive and constructive
- reflect on my responses to the challenges and issues I face in clinical practice
- reflect on my responses to the challenges and issues I face in receiving clinical supervision
- identify transference and counter-transference and prevent it from impairing my ability to work safely.

**Formative**
- improve skills and knowledge in:
  - delivering clinical services
  - the practice of providing education
  - the art and craft of clinical supervision.

**Normative**
- stay orientated to best-practice by adhering to regulatory and national legislation
- ensure that my clinical practice & clinical supervision role are each performed within the boundaries of best practice as determined by the Health Service Executive (HSE), the Mental Health Commission (MHC) and the Nursing & Midwifery Board of Ireland (NMBI).

**Supervisor:**
- To assist the supervisees meet their objectives.

### Expected Outcomes

**Supervisee:** Over the course of this agreement these outcomes will be met:

**Restorative**
- discussed clinical scenarios that I have faced, in a manner that is supportive and constructive
- reflected on my responses to the challenges and issues I face in instances of my clinical practice
- explore transference and counter-transference and the impact it has on my ability to work safely.

**Formative**
- provided safe quality clinical practice for the patient/service users
- recognised occasions when my clinical practice has not met professional standards, and addressed the underlying cause(s) to ensure continuous improvement in clinical care.
- received quality clinical supervision

**Normative**

- That my clinical practice & clinical supervision role has been performed within the boundaries of best practice as determined by the HSE, NMBI and the MHC.

**Supervisor:**

- By reflecting on the goals that we have agreed upon, the individual(s) will have improved and consolidated his/her competency, capability and capacity in his/her nursing/midwifery role, as well as making the transition with greater confidence into his/her role in clinical supervision. We will measure the progress through our regular reviews within peer group clinical supervision.

---

**Ways of Working**

**Supervisee will:**

- demonstrate the value placed on clinical supervision by setting time aside for clinical supervision from other appointments and interruptions
  - provide honest communication and feedback within peer group clinical supervision sessions in a respectful and professional manner
  - listen and respect each other’s opinion, be willing to learn, be willing to challenge and be challenged, and to provide and receive support
  - make effective use of time, all sessions begin and finish punctually.

**Supervisor will:**

- set aside sufficient time before meeting with supervisees to ready myself for quality reflection with the group by disengaging from other commitments
  - provide honest communication and feedback within peer group clinical supervision sessions in a respectful and professional manner
  - make effective use of time, all sessions begin and finish punctually.

**Specific obligations/ways of working for the group:**

- __________________________________________
  - __________________________________________
  - __________________________________________

---

**Structure**

**Frequency:** Peer group clinical supervision will be provided every ______ weeks

**Duration:** Peer group clinical supervision will last approximately __________ minutes

**Location:** Peer group clinical supervision will be held _______________________

**Resources:** Time & venue (to ensure absence of interruptions)

**Cancellations:** Cancellations will be made at least 24 hours before anticipated peer group clinical supervision where possible
**Agenda:** Supervisees to set an agenda and email to the supervisor a day or two previously. The supervisor may add/amend the agenda as necessary.

---

## Evaluation

**What is the agreed process for evaluation of clinical supervision?**

- Wrap-up discussion at the end of session to include a mutual check between the supervisor and supervisees on whether the goals of supervision are being adequately addressed.
- If the supervision relationship itself is causing problems, the supervisor and/or supervisees will ensure that this matter is included on the agenda for the next session.

Formal mutual evaluation of peer group clinical supervision will be conducted every 3 months using this peer group clinical supervision agreement:

- Are the objectives/outcomes being met?
- Should the agreement/objectives be modified?

### Review of the Supervision Agreement

- The agreement should be reviewed if the objectives, expected outcomes, obligations/ways of working, or structure of peer group clinical supervision changes.
- Review a month prior to the end-date of this agreement to allow time for extension or conclusion of the agreement & the supervisory relationship.

---

## Documentation/Records

**What form will supervision records take?**

- Peer Group Clinical Supervision Agreement
- Peer Group Clinical Supervision Recording Sheet including record of attendance.

**How will these supervision records be used?**

- assist the supervisees & supervisor reflect on their work
- As a record of peer group clinical supervision sessions.

**Who will have access to them?**

- Supervisor
- Supervisees

---

## Ethical Issues

**How will difficulties in peer group clinical supervision be dealt with?**

- Difficulties in peer group clinical supervision initially to be discussed between supervisor and supervisees either at the time an issue arises or at the commencement of the next meeting.

---

**Confidentiality**

Confidentiality and trust underpin all peer group clinical supervision sessions. Professional and clinical issues disclosed.
are confidential and must not be discussed outside the supervision sessions. The exception to this will be outlined in Appendix 4 of Guidance Document on Peer Group Clinical Supervision HSE West /Mid West 2019, where a supervisee discloses information which is deemed to compromise the safety of a patient/service user, colleague or the supervisee themselves. This is in accordance with NMBI Code of Professional Conduct and Ethics for Registered Nurses and Registered Midwives (2014) - Principle 5, Standard 4.

Content

The content of peer group clinical supervision will be negotiated in confidence by the supervisees and supervisor. It will include a list of the knowledge and skills that the supervisee’ would like to develop, and will be regularly reviewed and renegotiated.

Signatures & Date

Supervisees: supervisor:

1.
2.
3.
4.
5.
6.

Date:

Adapted with permission from McNamara, Paul. “Sample Clinical Supervision Agreement.” meta4RN, 13 September 2014, meta4RN.com/sample.
Appendix 2 Peer Group Clinical Supervision Recording Sheet

Peer Group:
Location:

Agenda

Follow on items from last supervision session (if any):

•
•
•

Summary of discussion at supervision session (main topic points only):
_____________________________________________________________________________________________________________________________
_____________________________________________________________________________________________________________________________
_____________________________________________________________________________________________________________________________
_____________________________________________________________________________________________________________________________
_____________________________________________________________________________________________________________________________
_____________________________________________________________________________________________________________________________

Discussion Points for Next Session:

•
•
•
•
•

Next Supervision Meeting

Supervisor: Date:

Supervisees:
Signed: Date: Signed: Date:
Signed: Date: Signed: Date:
Signed: Date: Signed: Date:
It is acknowledged that Clinical Supervision is a confidential process where all parties have a shared understanding that any breaches of codes of ethics or practice will be addressed according to organisational policies and codes of conduct, respectfully and in a timely manner. This is a decision support framework; one may skip to different stages depending on issue or if there are serious concerns that require urgent action (cited from Clinical Supervision for Nurses Working in Mental Health Services: a guide for Nurse Managers, Supervisors and Supervisees, HSE 2019)

(Adapted from the Policy on Peer Group Clinical Supervision for Nurses and Midwives in HSE Dublin North East (2017)
## Appendix 4: Peer Group Clinical Supervision Organisational Readiness Checklist/Expression of Interest

This checklist will help your organisation to identify what is required to progress the implementation and sustainability of Peer Group Clinical Supervision.

**Name of Organisation:** ____________________________________________________

<table>
<thead>
<tr>
<th>Requirement for Implementation</th>
<th>Yes/No/Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director of Nursing/Midwifery/Services fully supports and is committed to the implementation of Peer Group Clinical Supervision</td>
<td></td>
</tr>
<tr>
<td>A link nurse/midwife for the implementation of Peer Group Clinical Supervision has been identified in the service. Please provide name and contact details.</td>
<td>Name: __________</td>
</tr>
<tr>
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<td>Email: __________</td>
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<td>Phone: __________</td>
</tr>
<tr>
<td>All nurses/midwives have been informed of Peer Group Clinical Supervision initiative by nursing/midwifery management</td>
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<tr>
<td>Good level of interest identified</td>
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<tr>
<td>Potential group/s of 4-6 nurses/midwives of the same grade identified for clinical supervision (able to release to attend Clinical Supervision for one hour per month)</td>
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<tr>
<td>Commitment to nominate nurse/midwife to undertake NUIG Clinical Supervision Stand-Alone Module</td>
<td>If yes, please identify number to undertake Module</td>
</tr>
<tr>
<td>Senior Nursing/Midwifery management will continue to support Clinical Supervisors to sustain Peer Group Clinical Supervision after the initial implementation in the organisation</td>
<td></td>
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</table>

Please complete this checklist and return by email to Annette.cuddy@hse.ie

**Name of Director of Nursing/Midwifery/Services:**

**Signature:** ____________________________________________________

**Date:** ______________________________________________________
Appendix 5

Signature Sheet

I have read, understand and agree to adhere to this Guideline:

<table>
<thead>
<tr>
<th>Print Name</th>
<th>Signature</th>
<th>Area of Work</th>
<th>Date</th>
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## Appendix 6

### Membership of the Group for the Development of Guidance Document

Please list all members of the relevant approval governance group (and title) who have final approval of the PPPG document.

<table>
<thead>
<tr>
<th>Name: Annette Cuddy</th>
<th>Signature: ________________</th>
<th>Date: ________________</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Title:</strong> Director CNME Mayo Roscommon, HSE West</td>
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<table>
<thead>
<tr>
<th>Name: Annette Connolly</th>
<th>Signature: ________________</th>
<th>Date: ________________</th>
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</thead>
<tbody>
<tr>
<td><strong>Type Title here:</strong> NMPDU Officer, HSE West Mid West</td>
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</table>

<table>
<thead>
<tr>
<th>Name: Lorraine Dunne</th>
<th>Signature: ________________</th>
<th>Date: ________________</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Title:</strong> Clerical Officer, NMPDU HSE West Mid West</td>
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<tr>
<th>Name: Ruth Hoban</th>
<th>Signature: ________________</th>
<th>Date: ________________</th>
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</thead>
<tbody>
<tr>
<td><strong>Title:</strong> Specialist Coordinator, CNME Mayo Roscommon, HSE West</td>
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<table>
<thead>
<tr>
<th>Name: Mary B. Rice</th>
<th>Signature: ________________</th>
<th>Date: ________________</th>
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</thead>
<tbody>
<tr>
<td><strong>Title:</strong> NMPDU Officer, HSE West Mid West</td>
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(Signed copy stored with Master Document)
Appendix 7: Conflict of Interest Declaration form

This must be completed by each member of the peer group clinical supervision group

Please circle the statement that relates to you:

1. I declare that I do not have any conflicts of interest.
2. I declare that I do have a conflict of interest.

Details of Conflict

<table>
<thead>
<tr>
<th>Details</th>
<th>Details</th>
<th>Details</th>
</tr>
</thead>
</table>

Signature:

Printed Name:

Registered number (if applicable)

Date:

The information provided will be processed in accordance with data protection principles as set out in the Data Protection Act. Data will be processed only to ensure that committee members act in the best interest of the committee. The information provided will not be used for any other purpose.

A person who is covered by this document is required to furnish a statement in writing of:

(1) The interests of the person
(11) The interests, of which the person has actual knowledge, of his or her spouse or civil partner or a child of the person or of his or her spouse who could materially influence the person in, or in relation to, the performance of the person’s official functions by reason of the fact that such performance could so affect those interests as to confer on, or withhold from, the person, or the spouse or civil partner or child, a substantial benefit.

(Signed copy stored with Master document)
### Standards for developing Non-Clinical PPPG

#### Stage 1 Initiation

<table>
<thead>
<tr>
<th>Description</th>
<th>Checklist</th>
</tr>
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<tbody>
<tr>
<td>The decision making approach relating to type of PPPG guidance required (Policy, Procedure, Protocol, Guideline), coverage of the PPPG (national, regional, local) and applicable settings are described.</td>
<td>X</td>
</tr>
<tr>
<td>Synergies/co-operations are maximised across departments/organisations Hospital/Hospital Groups/Community Healthcare Organisations (CHO)/National Ambulance Service (NAS)) to avoid duplication and to optimise value for money and use of staff time and expertise.</td>
<td>X</td>
</tr>
<tr>
<td>The scope of the PPPG is clearly described, specifying what is included and what lies outside the scope of the PPPG.</td>
<td>X</td>
</tr>
<tr>
<td>The target users and the population/patient group to whom the PPPG is meant to apply are specifically described.</td>
<td>X</td>
</tr>
<tr>
<td>The views and preferences of the target population have been sought and taken into consideration (as required).</td>
<td>X</td>
</tr>
<tr>
<td>The overall objective(s) of the PPPGs are specifically described.</td>
<td>X</td>
</tr>
<tr>
<td>Stakeholder identification and involvement: The PPPG Development Group includes individuals from all relevant stakeholders, staff and professional groups.</td>
<td>X</td>
</tr>
<tr>
<td>Conflict of interest statements from all members of the PPPG Development Group are documented, with a description of mitigating actions if relevant.</td>
<td>X</td>
</tr>
<tr>
<td>The PPPG is informed by the identified needs and priorities of staff, service users and others (as appropriate).</td>
<td>X</td>
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#### Stage 2 Development

<table>
<thead>
<tr>
<th>Description</th>
<th>Checklist</th>
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<tbody>
<tr>
<td>Systematic methods used to search for and appraise evidence are documented (for PPPGs which are adapted/adopted from international guidance, their methodology is appraised and documented as required).</td>
<td>X</td>
</tr>
<tr>
<td>There is an explicit link between the PPPG and the supporting evidence.</td>
<td>X</td>
</tr>
<tr>
<td>PPPG guidance/recommendations are specific and unambiguous.</td>
<td>X</td>
</tr>
<tr>
<td>The potential resource implications of developing and implementing the PPPG are</td>
<td>X</td>
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</tbody>
</table>

---

**PPG Title:** Guidance Document PGCS  **PPG Reference Number:** NMPDUWMW/PGCS/01  **Version No:** 1  **Approval Date:** 09/19
| Identified e.g. education/training/information, staff time and research. | X |
| Education and training is provided for staff on the development and implementation of evidence-based PPPG (as required). | X |

**Stage 3 Governance and Approval**

| Formal governance arrangements for PPPGs at local, regional and national level are established and documented. | X |
| The PPPG has been reviewed by independent experts prior to publication (as required). | X |
| Copyright and permissions are sought and documented (as required). | X |

**Stage 4 Communication and Dissemination**

| A communication plan is developed to ensure effective communication and collaboration with all stakeholders throughout all stages. | X |
| Plan and procedure for dissemination of the PPPG is described. | X |
| The PPPG is easily accessible by all users e.g. PPPG repository. | X |

**Stage 5 Implementation**

| Written implementation plan is provided with timelines, identification of responsible persons/units and integration into service planning process. | X |
| Barriers and facilitators for implementation are identified, and aligned with implementation levers. | X |
| Education and training is provided for staff in the development and implementation of PPPGs. | X |

**Stage 6 Monitoring, Audit, Evaluation**

| Process for monitoring and continuous improvement is documented. | X |
| Audit criteria and audit process/plan are specified. | X |
| Process for evaluation of implementation and effectiveness is specified. | X |
I confirm that the above Standards have been met in developing the following:

**Title of PPPG:** __________________________________________________________

**Name of Person(s) signing off on the PPPG Checklist:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
<th>Date</th>
</tr>
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<tbody>
<tr>
<td>Mary Frances O'Reilly</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director, Nursing and Midwifery Planning and Development Unit, HSE West/Mid West</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patrick Glackin</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director, Nursing and Midwifery Planning and Development, HSE West</td>
<td></td>
<td></td>
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